

## Health Market Connect Conflict of Interest Disclosure

Health Market Connect (HMC) is a community-based organization and 2021 grantee of the Affordable Care Act Navigator Program to help New Hampshire residents access health insurance through the Individual Marketplace (HealthCare.gov).

Under the Terms and Conditions of the Cooperative Agreement, Health Market Connect is required to disclose certain non-disqualifying conflicts of interest. The full list of Conflict of interest standards for Navigators can be found in [45 C.F.R. § 155.215](#).

Health Market Connect has employees that sell other lines of insurance that include Life and private Medicare plans. No active Navigators serve as active agents and HMC will never charge a consumer for any assistance.

Below is a current list of all active health plan Medicare contracts that HMC has an affiliation with. These contracts are only for Medicare business and it is kept completely separate from the Navigator program. This document is available on the footer of our website at [hmcnh.com](http://hmcnh.com) and will be promptly updated upon any changes.

- Aetna Medicare
- Anthem Medicare
- Cigna Medicare
- Harvard Pilgrim Medicare
- Humana Medicare
- Martin's Point Medicare
- Well Sense Medicare

Health Market Connect attests that no insurance affiliation exists with any Marketplace Carriers or other agents/brokers in New Hampshire. We receive no compensation, directly or indirectly, from enrollment in any plans on the Individual Marketplace or other insurance affordability programs.

Our Navigators will always provide fair, accurate, and impartial information about your health coverage options at no-cost. They are required to disclose the non-prohibited conflict of interest to each consumer that receives assistance.

Any questions can be directed to call 603-913-4099 or by emailing [help@hmcnh.com](mailto:help@hmcnh.com).

*The New Hampshire Insurance Department regulates the insurance industry in New Hampshire. Their Consumer Services staff can be reached at (603) 271-2261, in state toll free (800) 852-3416 or email [consumerservices@ins.nh.gov](mailto:consumerservices@ins.nh.gov).*

Fraud, Waste, Abuse Disclaimer

*The HHS Office of the Inspector General (OIG) maintains a toll free number (1-800-HHS-TIPS [1-800-447-8477]) for receiving information concerning fraud, waste, or abuse under grants and cooperative agreements. Information also may be submitted by email to [hhstips@oig.hhs.gov](mailto:hhstips@oig.hhs.gov) or by mail to Office of the Inspector General, U.S. Department of Health & Human Services, Attn: HOTLINE, 330 Independence Ave., SW, Washington, DC 20201. Such reports are treated as sensitive material and submitters may decline to give their names if they choose to remain anonymous.*